Care Like a Mouse, Chapter Seven – Staging the Platform, Table 7-2, Show Walk Through Form

This page showcases a sample Show Walk Through Form. The next page offers a template you can use to create your own form. Although this sample is contained on one page, your form can be as long as necessary. Design it with a section for each room or area in your location and feature items specific to each of those rooms.

## SAMPLE – Bank Branch Parking lot ☐ Sign is clean and properly lit ☐ Parking lot is free of debris ☐ Exterior lights all work ☐ Trash cans are clean and empty ATM ☐ Area is free of debris, dirt, standing water ☐ Area is well lit ATM screen is clean Entrance ☐ Doors are function properly ☐ Mats are clean and placed correctly Interior Overall Look ☐ All lights are working Room smells fresh ☐ No clutter is visible ☐ Signs are not curled up ☐ Music is playing Teller queue ☐ Counter is clean, not sticky Pens are in the placeholders ☐ Forms are fully stocked

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