## Overview

RACI is..

- A role clarification process
- A means of getting work done efficiently by assigning and clarifying roles
- A matrix of tasks and responsibilities that specifies who does what
- A method for involving representatives of all interested parties at each step in the Plussing Process

Steps

- Identify activities / decisions that are shared across individuals or groups
- Identify individuals / groups involved in each activity
- Create a matrix describing the required involvement of each individual / group with respect to each action / decision

Roles

R Responsible to do the work (complete all assigned tasks) or make the decisionA Accountable to ensure the work is completed (supervises, reviews, approves, vetoes)
C Consulted for expertise / support (provides advice, recommendations and/or resources)
I Informed of plans, progress and changes (but cannot influence, approve or veto)
Guidelines
Description of Actions / Decisions

- Must describe a specific action or decision
- Must use descriptive actions verbs (IE-determine, identify, document, record, categorize)

Levels of Involvement

- Begin by selecting one ' R '
- Limit the number of 'A's'
- Involve representatives of all stakeholders
- Base chart on 'work to be done,' not on title or organizational hierarchy

Care Like a Mouse, Chapter Nine - Fixing Process, Table 9-3, Plussing Process RACI Matrix

|  | CIP / RACI Team Members and Roles |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Actions / Decisions | Person/ Role 1 | Person/ Role 2 | Person/ Role 3 | Person/ Role 4 | Person/ Role 5 | Person Role 6 | Person/ Role 7 |
| SPOT |  |  |  |  |  |  |  |
| 1. |  |  |  |  |  |  |  |
| 2. |  |  |  |  |  |  |  |
| 3. |  |  |  |  |  |  |  |
| 4. |  |  |  |  |  |  |  |
| CLARIFY |  |  |  |  |  |  |  |
| 1. |  |  |  |  |  |  |  |
| 2. |  |  |  |  |  |  |  |
| 3. |  |  |  |  |  |  |  |
| 4. |  |  |  |  |  |  |  |
| DECIDE |  |  |  |  |  |  |  |
| 1. |  |  |  |  |  |  |  |
| 2. |  |  |  |  |  |  |  |
| 3. |  |  |  |  |  |  |  |
| 4. |  |  |  |  |  |  |  |
| IMPLEMENT |  |  |  |  |  |  |  |
| 1. |  |  |  |  |  |  |  |
| 2. |  |  |  |  |  |  |  |
| 3. |  |  |  |  |  |  |  |
| 4. |  |  |  |  |  |  |  |
| EVALUATE |  |  |  |  |  |  |  |
| 1. |  |  |  |  |  |  |  |
| 2. |  |  |  |  |  |  |  |
| 3. |  |  |  |  |  |  |  |
| 4. |  |  |  |  |  |  |  |
| SUSTAIN |  |  |  |  |  |  |  |
| 1. |  |  |  |  |  |  |  |
| 2. |  |  |  |  |  |  |  |
| 3. |  |  |  |  |  |  |  |
| 4. |  |  |  |  |  |  |  |

